

# MARKS & SPENCER KINGSGATE EAST KILBRIDE



## Marks & Spencer - Drainage Project Kingsgate East Kilbride

Marks & Spencer is a leading British multinational retailer, renowned for its high-quality clothing, home, and food products. With over 950 stores across the UK, M&S continues to set the standard for retail excellence and customer experience.

At one of its key locations, the client experienced ongoing issues with the toilet block macerators, which were unable to handle the site's waste demands effectively. Frequent blockages and maintenance callouts were causing disruption to both staff and customers, prompting the need for a more reliable, long-term solution.

### DELIVERY

To resolve these persistent drainage issues, SOLIS proposed the installation of a new underground drainage system to replace the existing macerators and improve waste flow and efficiency.

The works were delivered in four structured phases:

- **Assessment:** A full site evaluation was carried out to determine the optimal route for the new drainage pipe, ensuring minimal impact on store operations.
- **Planning:** A detailed project plan was developed, covering timelines, resource allocation, safety measures, and coordination with store management.
- **Execution:** A trench was excavated with precision, the new underground pipework installed, and all connections securely completed. The system was fully tested for reliability and performance.
- **Restoration:** Upon completion, the area was reinstated to its original condition, including new vinyl flooring and full restoration of toilet services, ensuring there was no visible evidence of the construction works.

Throughout the project, health and safety compliance remained paramount, with continuous liaison between the onsite supervisor and M&S management team.

### IMPACT

The installation of the new underground drainage system has delivered significant benefits for Marks & Spencer, including:

- Reduced maintenance requirements, minimising operational downtime
- Improved system reliability, eliminating frequent blockages
- Enhanced efficiency in waste management and facility operations
- Long-term cost savings through reduced repairs and disruption

The store now operates with a robust and efficient drainage system that fully supports daily operations and enhances customer experience.

### SERVICE

SOLIS Group provided a turnkey solution, managing the project from initial assessment through to completion and testing.

Our services included:

- Comprehensive site assessment and system design
- Full project management, from planning to installation and reinstatement
- Quality assurance testing to verify performance and compliance
- Ongoing maintenance support to ensure long-term system reliability

This project demonstrates SOLIS's commitment to delivering tailored, high-quality engineering solutions that improve operational performance while maintaining seamless store functionality.

[Find out more at solis-group.co.uk](https://www.solis-group.co.uk)