

MARKS & SPENCER ASSETS



Marks & Spencer - Livingston PAI

Marks & Spencer is a leading British multinational retailer, headquartered in London, specialising in clothing, beauty, homeware, and food. With over 950 stores across the UK, including 615 food-only outlets, M&S continues to be one of the most recognised and trusted retail brands in Britain. At the Livingston store, the client required a full replacement of the plant room water heating system, which involved the removal of outdated equipment and installation of modern, high-efficiency units.

DELIVERY

SOLIS was appointed to complete the replacement works in three structured phases to ensure safety, efficiency, and minimal disruption to operations.

The process included:

- Stage 1: Removal of the inactive water heater and safe transportation of new units to the rooftop plant room.
- Stage 2: Removal of the remaining active unit, positioning of new water heaters, and commencement of all pipework connections.
- Stage 3: Completion of gas lines and service pipework, installation of a new return pump, and full testing and commissioning of both systems.

An SMSTS Manager was present onsite daily to liaise directly with the store management team, ensuring clear communication and adherence to all health and safety standards.

Digital sign-off procedures were completed by the store manager after each visit.

Upon completion, a thermal insulation package was applied to enhance efficiency, improve safety, and ensure full compliance with energy and building regulations.

IMPACT

The project was delivered on time and with minimal disruption to daily store operations. The new system provides:

- Improved heating reliability and long-term performance
- Enhanced energy efficiency and reduced maintenance needs
- Compliance with current energy and safety standards

The successful completion of this project has further strengthened the partnership between SOLIS and M&S, showcasing our commitment to safe, efficient, and high-quality service delivery.

SERVICE

SOLIS Group provided a turnkey solution, managing the full process from assessment through to commissioning.

Our services included:

- Site evaluation and safe removal of legacy systems
- Delivery, positioning, and installation of new water heaters
- Gas, water, and BMS integration
- System testing, commissioning, and application of thermal insulation
- Optional ongoing maintenance support to ensure long-term reliability and efficiency