

QUEENS CROSS HOUSING ASSOCIATION

Communal Heating Systems Maintenance Contract



LOCATION

GLASGOW



DURATION

5 YEARS



Delivering Reliable, Energy-Efficient Communal Heating Services Across Glasgow

SOLIS Group has formed a new partnership with Queens Cross Housing Association (QCHA) after being awarded the Communal Heating Systems Maintenance Contract. This collaboration demonstrates SOLIS Group's ongoing commitment to delivering reliable, energy-efficient heating solutions and exceptional service to local communities. Through this partnership, SOLIS Group will manage the ongoing maintenance and performance of QCHA's communal heating systems, ensuring residents benefit from safe, sustainable, and cost-effective heating.

Queens Cross Housing Association is a community-based housing provider with a strong local presence in Glasgow. The Association manages nearly 4,500 homes, covering areas north of the city centre along both sides of the Forth and Clyde Canal. Their vision is for excellent housing in vibrant communities, guided by values of respect, integrity, and aspiration.

THE CHALLENGE

Queens Cross Housing Association required a trusted partner to maintain and enhance the performance of its communal heating systems ensuring reliability, improving energy efficiency, and delivering value for money for tenants. The client sought a contractor that not only offered strong technical capability but also aligned with their community-focused values and commitment to sustainability.

SOLIS SOLUTION

SOLIS Group was awarded the contract based on its proven expertise in communal heating systems and its proactive, data-driven approach to asset management.

Key features of SOLIS's solution include:

- **Remote monitoring** of all key assets to identify performance issues early and prevent system downtime.
- **Planned and responsive maintenance** to ensure optimal system efficiency and tenant comfort.
- Integration with SOLIS's **in-house CAFM system**, enabling efficient scheduling, transparent reporting, and data-driven decision-making.
- Active **community engagement**, including participation in local events and direct tenant feedback sessions to continually improve service delivery.

This approach ensures systems are maintained efficiently, energy consumption is reduced, and residents receive consistent, high-quality service.

PARTNERSHIP IN ACTION

SOLIS and QCHA share a strong commitment to sustainability and community wellbeing. Beyond maintenance delivery, SOLIS will play an active role in supporting local initiatives and ensuring residents have a voice in shaping future service improvements.

[Find out more at solis-group.co.uk](https://solis-group.co.uk)